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CONFIRMATION NO. 2720

SERIAL NUMBER 09/575,710	FILING OR 371(c) DATE 07/25/2000 RULE	CLASS 709	GROUP ART UNIT 2141	ATTORNEY DOCKET NO. 5244-0130-2
APPLICANTS Tetsuro Motoyama, Cupertino, CA; Avery Fong, Castro Valley, CA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/29/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged _____ Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 17	TOTAL CLAIMS 30
INDEPENDENT CLAIMS 3				
ADDRESS 22850				
TITLE METHOD AND SYSTEM FOR MONITORING, COLLECTING INFORMATION, DIAGNOSING AND SERVICING A REMOTE SYSTEM				
FILING FEE RECEIVED 1020	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	

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